

#### Over 50 years of Academic Exellence. GRAFFINS COLLEGE CERTIFICATE IN FRONT OFFICE MANAGEMENT

# **About This**

### course:



- The course deals with a wide range of topics from handling the customers to aligning front office operations with back office activities. The course delivers hands-on practical knowledge to its participants regarding the best practices being followed in the industry along with the emerging trends.
- Enhanced Skill Set.
- Improved Job Prospects.
- Career Advancement.
- Higher Earning Potential.
- Confidence and
- Competence.

## Skills Learned



# **Benefit:**



- Career Management
- Delegating
- Goal Setting
- Leveraging Your Networks
- Managing Your Boss
- Meeting Management
- Presentation Skills
- Stress Management



## 3 months

# Duration



#### Start Date: Learning Option:

New Classes Start Every Month.

Learning Mode - In class and Online.

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